

Welcome to our "Boutique Design Hotel" nestled in the heart of our picturesque Alpine town, Brig!



Here, comfort, enjoyment, and a feeling of being "at home with friends" are what we hope you'll experience and take with you, along with many other cherished memories.

We are here for you throughout your stay with individual attention, personal care, and heartfelt hospitality. Allow yourself to be pampered by our enthusiasm, love, and passion for guest service while you bask in the cozy ambiance of our "Boutique Design Hotel".

To ensure your stay is as comfortable as possible, you will find essential information and details about our jewel of a hotel and our beautiful region below.

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If you have any questions, wishes, or need further details, we are eager for engaging and enriching conversations with you.

We are delighted you've discovered us!

Warm regards from Brig, the heart of the Valais,

Your Hotel de Londres Team

A as in...

Adapters

Feel free to request these from our reception desk.



Air Conditioning

Our hotel is fully air-conditioned, ensuring all guest rooms and public spaces remain cool and comfortable.

Arrival by Public Transport

The Hotel de Londres enjoys a central location, just a 5-minute walk along Bahnhofstrasse from the train station.

Should you have a lot of luggage, we offer a pick-up service – simply mention it when you book.

Arrival by Car

While we don't have private hotel parking, two public underground garages are conveniently close by.

Parking fees are CHF 0.40 (19:00 – 07:00) and CHF 0.80 (07:00 – 19:00) per hour.

ATM

The nearest cash machine is located right across from our hotel at the Raiffeisenbank.

Attic Suites

Our jewel features two attic suites. Ranging from 25 to 42 m², they are designed with larch and bright fir wood, featuring queen beds (160 cm), reading cocoons, and antique Valais cabinets.

The Attic Grand Suite (combining a junior suite with a single room) offers ample space and privacy for a family. Let our management team advise you on a suite tailored to your needs.

The Attic Loft Suite provides utmost comfort for families of up to 5 members.

B as in...

Bar & Lounge

Our Honesty Bar and the cozy lounge on the first floor are the heart of our hotel. This is where guests mingle over a glass of wine and relax after a busy day. The Honesty Bar is at your disposal 24/7. Feel at "home with friends" in our warm lounge.



Bedding & Pillows

Need an extra warm blanket? Allergic to feathers or require an additional pillow? We're here to take care of it. Just let the reception know.

Here's some information about our pillows and duvets:

- Our standard pillows and duvets are Class 1, with 90% down, 10% feathers.
- Neck-support pillows, breathable with thermal regulation.
- Barley pillows, made with 100% German spelt.
- Synthetic pillows and duvets are available for allergy sufferers, filled with synthetic polyester fiber balls.

Bikes

You can securely store your bike at our hotel.

Just 50 meters from us is the Velocenter Henzen, featuring the only Shimano Service Center in Upper Valais and a wash station, ensuring top-notch service by professional mechanics.

If you're traveling without a bike, there you'll find a wide selection of bikes for rent:

<https://www.henzensport.ch/>

Breakfast

We take great pride in our breakfast. Our buffet daily features homemade granola, seasonal fruit salad, house-made jams, a variety of yogurts and cheeses from Simplon village (2000 m above sea level), the finest regional meats, and an assortment of bread. Additionally, our

breakfast chef is at your service to freshly prepare your choice of egg dishes and fluffy pancakes.

We serve our extensive breakfast buffet Mon to Sat from 7.00 - 10.00 and Sun until 11.00.

Non-hotel guests are welcome to join us for breakfast 365 days a year. We request that you register by 17.00 the day before.



C as in...

Check-in

Check-in starts at 3:00 PM. Should you arrive earlier, we can safely store your luggage. Outside reception hours, we'll leave your key in an envelope on our kitchen island. An entrance code allows you 24/7 access to the hotel. You'll receive the necessary details via an email a few days before your arrival.

Check-out

We kindly ask you to vacate the room by 12:00 PM on your departure day. Of course, you may still store your luggage with us.

Computers/Laptops

You'll find the password for our complimentary Wi-Fi on every floor and in public areas.

Cribs

We're happy to provide a crib for your little one. The cost is CHF 25.00 per night. Please request this at the reception.

Culinary Delights

Visit our website under "Packages & Tips" in the [GENUSS & KULINARIK](#) section to discover our current events.

See **E** for **Events**.

D as in...

Destinationen

Unsere Alpenstadt Brig ist dein idealer Ausgangspunkt zu zahlreichen Highlights



- **Aletsch Glacier** / 1 hour
- **Bern**, a World Heritage Site / 1 hour
- **Zermatt** and **Gornergrat** / 1.5 hours
- **Zurich** Airport / 2 hours
- **Montreux** Chateau de Chillon / 2 hours
- **Chamonix** Aiguille du Midi 3842m / 2 hours
- **Stresa** Lago Maggiore / 2 hours
- **Locarno** / 2 hours
- **Disentis** / 2 hours
- **Milan** / 2 hours

Doctors

Stadtpraxis Brig
Bahnhofstrasse 6
+41 (0)27 922 19 00

We can assist you in scheduling an appointment. For emergencies, refer to the emergency services section.

Domodossola

Fancy a day or just a few hours in Italy? You can reach the charming town of Domodossola in just 40 minutes by train. Enjoy shopping and an aperitivo in the beautiful piazza, embodying the essence of 'Dolce far niente'.

Every Saturday, there's also a big market from 9.00 - 13.00 where you can browse through countless stalls with a diverse range of products.

E as in...

Emergency Assembly Point

In case of emergency, follow the escape route signs to the assembly point located in front of the hotel entrance.



Emergency Numbers

- Hotel Management Team – Emergency Number: +41 (0)79 719 19 44
- Emergency call: 144
- Police noise complaint: 117
- Fire department: 118
- Rega: 1414
- Visp Hospital: +41 (0)27 604 33 33

Emergency Services in the Upper Valais Emergency Services

Medical / Ambulance: Number 144

Emergency number: Tel. 0900 144 033

For medical advice, a doctor can be reached at night and on weekends by calling the emergency number.



Consultations are always available without appointment at the Upper Valais Hospital Center in Visp, Emergency Entrance.

Our reception is also available at any time at +41 (0)79 719 19 44. Let us know if we can assist. We offer a first aid kit for initial care in our Wohnstuba.

Emergency Pharmacy

Emergency service number: Tel. 0848 39 39 39

You can find out which emergency pharmacy is open in the Brig, Glis, Naters, and Visp area by calling the emergency service number. Our reception is happy to assist you.

Events at Londres

Throughout the year, we host various events like wine and dines, themed evenings, or workshops. Space is limited, so be sure to check out our offers and events in advance on our website under "Packages & Tips" to secure your spot.

Event Planning for You

We love to plan your personal event, be it a seminar, an aperitif, a corporate event, or a family celebration. In collaboration with selected caterers, we tailor the event to your desires. We look forward to hearing from you at +41 (0)79 917 42 34 or via email at freunde@hotel-delondres.ch.

Extension of Stay

Would you like to extend your stay with us? We will do everything possible to avoid moving you to another room and to extend your stay.

Extra Bed

If needed, we can gladly prepare an additional bed in your room. Please inquire at the time of your reservation. The cost is CHF 50.00 per night.

F as in...

Family and Friends Rooms

Friends, families, and children are warmly welcomed at Hotel de Londres. Our Attic Loft Suites offer plenty of space and various sleeping arrangements for up to 5 people. Our double rooms with a sofa bed accommodate 3 people.



For more privacy and comfort, the Attic Grand Suite is ideal, comprising a junior suite and a twin single room. Alternatively, choose our "2 Rooms connect" setup, with two rooms and a connecting door. For more Information have a look [here](#).

Fitness

Keen to work out and boost your wellbeing?

Stadtfitness, located in the old town just a 2-minute walk from our hotel, is the spot for you. We can arrange a training session for you – and the best part is that Stadtfitness is open 24 hours, 365 days a year.

Stadtfitness

Sennereigasse 8

+41 (0)79 741 08 88

<https://www.stadtfitness.ch/>

G as in...

Games & Fun

In our lounge, you'll find a collection of games and playing cards complete with a card mat, ensuring a cozy game night.

Gift Certificates

Want to gift a memorable experience? Consider giving a gift certificate for a stay at our Boutique Design Hotel or for our delightful breakfast in a cozy atmosphere. Our reception will be pleased to issue a personalized voucher for you.

If you wish to redeem a voucher, please mention it when making your reservation, so we can account for it on your bill.

H as in...

Hair Salon

Carpe Diem hairstyling & more Furkastrasse 15 3900 Brig +41 (0) 27 923 66 69



We'd be delighted to schedule an appointment for you. Please contact the reception.

History of the Hotel de Londres

- **1884** Hotel de Londres was opened by Anton and Melanie Arnold. The name is a nod to the English mountaineers who visited Valais, and also a tribute by Anton Arnold to his time in the hotel industry in London.
- **1905** For over a hundred years, Hotel de Londres has been a witness to the Brig markets. Even today, they are held in front of the hotel, attracting people from the region and beyond.
- **1906** The completion of the Simplon Tunnel opened a new, attractive route into Valais, fundamentally changing tourism. In the same year, the last stagecoach stopped in Brig - right in front of Hotel de Londres.
- **1910** Aviation pioneer Géo Chávez undertook the first flight over the Alps from Brig. A fountain opposite Hotel de Londres commemorates this historic feat.
- **1932** Otto Arnold, son of Anton, and his wife Hilda, took over Hotel de Londres. The family photo with son Paul was taken on the hotel terrace.
- **1935** The Brigerbad thermal springs, already appreciated by the Romans, were progressively developed and continue to be frequented by guests of Hotel de Londres to this day.
- **1961** The Arnold family sold Hotel de Londres, which changed hands several times over the ensuing years.
- **2013** Hotel de Londres was acquired by the Roten family.
- **2015** After comprehensive renovations that respected its 130-year history, Hotel de Londres was reopened as a boutique hotel.
- **2023** After over 70 years of service, our elevator was retired. We took this opportunity to enhance guest comfort with improved lighting, textures, and furnishings in the lobby, seminar room, and lounge.

Housekeeping

Our team is available from 8:30 AM to 3:00 PM to ensure the comfort of your room. Should you need anything else, the reception is at your service anytime.

Hygiene Products

The following items are provided in your room: toothbrush and toothpaste, razor and shaving gel, hand soap, shower cap, cosmetic set, sewing kit, and shoe shine glove.



You may also request the following items at the reception: umbrellas, slippers, hair comb, body lotion, hair conditioner, and bathrobe.

I as in...

Internet

Information about internet access can be found under C for Computers/Laptops.

L as in...

Late Check-out

Want to enjoy your room a bit longer? On your day of departure, you can extend your stay. For a late check-out until 6:00 PM, there is an additional charge of CHF 60.- per person. Beyond that time, the full room rate applies.

Laundry

You have the option to leave your simple laundry at the reception. We will take care of it for you. The cost is CHF 5.00 per washing/drying cycle. An ironing board and iron are available for your use.

See also **T** for **Textile Cleaning**.

Library

In our cozy lounge, you'll find a well-curated library. A collection of non-fiction and fiction books, stories, novels, and magazines for your entertainment.

Lounge & Honesty Bar

Our living room is your living room. Feel at home. You are welcome to make use of our facilities at your leisure, including:

- Coffee machine with innovative milk froth technology
- Refreshing mineral water
- Top-quality wines on open pour
- A well-equipped communal kitchen with a combi steamer, Comhair oven
- Stove, fridge & freezer



M as in...

Market

Every Saturday morning, there is a small farmers' market in front of our hotel, where you can purchase fine regional Valais specialties.

For the market in Domodossola, see **D** for Domodossola.

Meetings

The central location and excellent accessibility of our hotel in the heart of Brig, combined with the Otto's Stuba seminar room and state-of-the-art infrastructure, our large sun terrace, and the cozy lounge, create an inspiring atmosphere for meetings, creative workshops, or relaxed business lunches. Our Hotel de Londres in Brig is a unique meeting point at the heart of the majestic Valais Alps.

O as in...

Otto's Stuba

Our cozy yet efficiently equipped Otto's Stuba is available for seminars and events upon request and for rent. Details can be found on our homepage.

See **S** for **Seminar**.

P as in...

Parking

We do not have private hotel parking spaces. However, two public underground garages are located in close proximity. You will receive a city map with the necessary information a few days before your arrival in a personal email.



The rates are CHF 0.40 (19:00 – 07:00) and CHF 0.80 (07:00 – 19:00) per hour.

Pets

Pets are not allowed in our Boutique Design Hotel. Thank you for your understanding.

Picnic

We're happy to prepare a picnic bag for you to enjoy your meal in nature, featuring fine seasonal and regional products.

The cost is CHF 25.00 per picnic bag. Please place your order 24 hours in advance.

Pharmacies

For your convenience, we recommend the following nearby pharmacies:

Pharmacy at the Train Station Brig

+41 (0)27 923 62 63

Open Mon - Sat: 07.45 – 17.00, and Sundays and Holidays 10.00 – 18.00

Stadtplatzapotheke – Pharmacy on the main city square

Sebastiansplatz 3

+41 (0)27 923 15 18

Opening hours Mon – Sat: 08.00 – 12.00 / 13.30 – 18.30

Pharmacy Dr. Guntern

+41 (0)27 923 15 15

Opening hours Mon - Sat: 08.00 -12.00 / 13.15 - 16.00

City Pharmacy

+41 (0)27 923 62 63

Opening hours Mon - Sat: 07.45 – 12.00

For emergencies outside of opening hours, please refer to the emergency pharmacy.

R as in...



Regulars' Table Club

Concept of the Regulars' Table.

For our local guests who don't need overnight accommodation but want a place to enjoy quality time with friends and family.

The annual regulars' table fee is CHF 100.- which includes a personal invitation to a summer raclette get-together and a Christmas aperitif.

Regulars' table members have access to the facilities, including the lounge, kitchen, and terrace, daily from 7:00 AM to midnight. A well-stocked bar (honesty bar system) and hand-picked wines in the open pour invite you to serve yourself.

Reservation

Always book your room directly through our website for the best price guarantee.

Restaurants

While our hotel doesn't have its own restaurant, the central location of our jewel provides an opportunity to enjoy a fine meal at one of the surrounding restaurants. We would be happy to make reservations for you.

Here are some recommendations:

<https://schlosskeller-brig.ch/>

The restaurant in STOCKALPER CASTLE offers a new interpretation of traditional cuisine, with great dishes for vegans and vegetarians as well.

<https://www.zer-mili.ch/>

Restaurant ZER MILI in Ried Brig is just about 10 minutes away by taxi. It serves regional, seasonal cuisine in a beautiful setting with stunning views.

<https://www.gia-nni.ch/>

GIANNI'S GENUSSATELIER in the neighboring village of Naters is run by a certified Swiss wine sommelier who loves to engage in conversations about wine. Advance reservations are highly recommended!

<https://ambassador-brig.ch/restaurant/>

An establishment celebrated for its traditional and French cuisine, awarded 13 Gault & Millau points.



<https://www.channa-brig.ch/>

A restaurant offering Valais specialties, open 365 days a year with continuous warm kitchen service and pizza.

Should you prefer to cook for yourself, our kitchen in the lounge is at your disposal. We thank you for tidying up afterwards. We're happy to take care of the dishes for you.

See **L** for **Lounge**.

S as in...

Safety Notice: Feeling safe – how to behave!

Dear guest, Your safety is our shared priority. Hotel de Londres is equipped with state-of-the-art fire protection technology. Smoke detectors in all areas are connected to the local fire department. If you detect smoke or fire, use the manual alarm buttons (red) in the corridor: break the glass, press the button.

In case of a fire, the escape routes are clearly marked. Please follow the instructions of our trained staff in the event of a fire.

In an Emergency

- Alert your fellow travelers and guests in the neighboring rooms.
- Stay calm!
- Do not use the elevator!
- Follow the instructions of the Hotel de Londres team.
- Follow the escape route signs, exit the building quickly, and proceed to the meeting point (located directly in front of the hotel entrance). Report to our team member conducting the guest count.

Smoke in the Room! Leave the room and close all windows and doors. Immediately alert the reception!

Seminar Room

Our Otto's Stuba offers a seminar room with state-of-the-art technical infrastructure. See [fact sheet](#).



See **M** for **Meetings**.

Shop

Want to take a souvenir or giveaway home? No problem. You can find a variety of products in the display case at the entrance, including our "homemade" granola, glass bottles with the Mumeli logo, Falcon enamelware inscribed with "At Home with Friends", leather tassel keychains, and cutting boards with knives and fine homemade sausages.

You can pay for your favorite giveaway at the reception.

Smoking

Please note that smoking in all publicly accessible areas of our hotel is prohibited. Thus, the entire hotel, including rooms, is a non-smoking zone. If smoking is detected in the rooms, a cleaning fee will be charged. However, you are most welcome to enjoy your cigarette on our terrace.

Starting Point – the Hotel de Londres as your Destination Hub

Hotel de Londres sits in the heart of Brig at the car-free central square. Our large sun terrace provides a prime spot to observe local life.

A few steps from our hotel, you'll find restaurants, shops, and the Brig train station with connections throughout the region and Switzerland. The hotel is the perfect base for excursions into the surrounding nature and mountains of Valais.

For insights into local highlights, check out the section **D** on **Destinations**.

Swimming Fun

For a family day full of aquatic enjoyment, the "Geschina" outdoor pool in Brig and the thermal baths at Brigerbad offer everything your heart desires, from water slides to ample lounging areas and diverse dining options.

Tickets for the thermal baths are available at the reception.

For more on relaxation and well-being options, see **W** for **Wellness**.

T as in...



Taxi

If you need a taxi ride, please contact the reception and we will gladly make the call for you.

Taxi Bümi

+41 79 717 13 69

Taxi Aletsch

+41 (0) 58 386 99 99

Taxi Zerzuben

+41 (0) 27 948 04 80

Terrace

Our generous sun terrace, accessible directly from the lounge, overlooks the central square of Brig. Find more about our lounge and terrace [here](#).

Textile Cleaning

Furkastrasse 111

3904 Naters

Tel. +41 (0) 79 575 8575

Thermal Bath Brigerbad

See **W** for **Wellness**.

Treatments/Cosmetics

We can gladly arrange appointments for cosmetic treatments and massages at the beauty department of the Brigerbad thermal baths. Let us know your desires.

Find more information here: <https://thermalbad-wallis.ch/en/behandlungen>



W for...

Water

Do you prefer still or sparkling mineral water? Our Grohe water purification system in the communal kitchen is at your disposal to dispense fresh, filtered Valais mineral water according to your preference. We also provide a fresh bottle of Valais mineral water in your room every day.

Wellness

The Brigerbad thermal springs are a must among the Valais thermal baths. The newly designed thermal bath, with its generous SPA area and new wellness and beauty offers, invites you to linger and indulge.

The baths are just a 20-minute bath bus ride from our hotel. You can purchase discounted tickets including the bus ride at the reception, which can then be paid for with your hotel bill. We are also happy to provide bath towels free of charge. If you prefer to drive to Brigerbad, free parking is available right next to the thermal baths.

Wine/Tasting

At our Honesty Bar, you can taste and enjoy a selection of exquisite wines.

Here are a few wine experiences:

- Wine tasting with afternoon snacks at the C. Varonier & Sons winery.
- The wine and Valais Raclette AOP experience at the Château de Villa in Siders, which houses around 650 wines from about 100 Valais wineries. Enhance this gastronomic moment with a visit to the wine museums of Sierre or Salgesch.

More details about the experience can be found here: <https://www.hotel-delondres.ch/en-us/news-tips>

OUR HOTEL

At home with friends - since 1884 - at the Hotel de Londres in Brig, the heart of the Valais.



The best of both worlds "very British - typical Valais" and as uncomplicated, cosy and stylish as possible. We offer our guests a temporary home away from home - for holidaymakers, weekenders, culinary tourists and homesick Valaisans. You can find out more about us and things to see in the area on our website. Let yourself be inspired!